Tips & Information

Guest Relations

Please visit Guest Relations located East of Spaceship Earth for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities

Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para visitantes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Gästebetreuung erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

Shopping

Here at *Epcot*®, you don't need a passport to embark on an international shopping spree! Shop the World Showcase pavilions and you will discover authentic goods from around the globe — from delicate fragrances in France to handmade ornaments in Germany.

Merchandise Package Delivery and Pickup Instead of carrying your purchases all day, have them delivered to The Gift Stop near the main Park entrance or to World Traveler at International Gateway and pick them up as you exit the Park. Please allow three hours for delivery to the front of the Park. If you prefer, have your purchases delivered directly to your *Walt Disney World*® Resort Hotel. *See a Merchandise Cast Member for more details.*

Dining

Dining Reservations

Table-Service restaurants book quickly, so please make reservations at www.disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or by visiting any Guest Relations location. *Reservations must be cancelled at least one day prior or a per person cancellation charge may be incurred (charge varies by location).*

Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World* Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit www.disneymickeycheck.com.

For special dietary needs, please see a restaurant manager or chef.

Leaving the Park?

All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the ***Epcot*® parking lot**, take a Parking Tram located outside the front of the Park.
- To get to ***Magic Kingdom*® Park**, take a Monorail to the Transportation and Ticket Center, and then a Monorail or Ferryboat to the Park.
- To get to ***Disney's Animal Kingdom*® Theme Park**, take a Bus located outside the front of the Park.
- To get to ***Disney's Hollywood Studios*®**, walk or take a Friendship Boat from International Gateway.
- To get to ***Downtown Disney*® Area** or ***Disney's Typhoon Lagoon* Water Park**, take a Bus to any *Walt Disney World* Resort Hotel, and then another Bus to the *Downtown Disney* Area.
- To get to ***Disney's Blizzard Beach* Water Park**, take a Bus to any *Walt Disney World* Resort Hotel, and then another Bus to the Park.
- To get to **Disney's Yacht & Beach Club Resorts**, **Disney's BoardWalk Resort** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a Friendship Boat from International Gateway.
- To get to all other ***Walt Disney World* Resort Hotels**, take a Bus located outside the front of the Park.

Should your vehicle become disabled while at the *Walt Disney World* Resort, complimentary towing is provided from 7:00am until one hour after the last Park closes by contacting the AAA Car Care Center at 407-824-0976. After hours, contact a Security Cast Member or call 407-560-7959.

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Disney PhotoPass

With **Disney PhotoPass™ Service** you can get everyone in the picture.

Let our Disney Photographers capture your fun at the *Walt Disney World*® Resort!

www.DisneyPhotoPass.com

Online registration required

Where to next?

Learn more at any *Disney Vacation Club* Information Center.

Disney Vacation Club

©Disney

Payment Options

Walt Disney World® Resort accepts Disney's Visa® Cards, Visa®, MasterCard®, Discover®, American Express®, Diners Club® and JCB®.

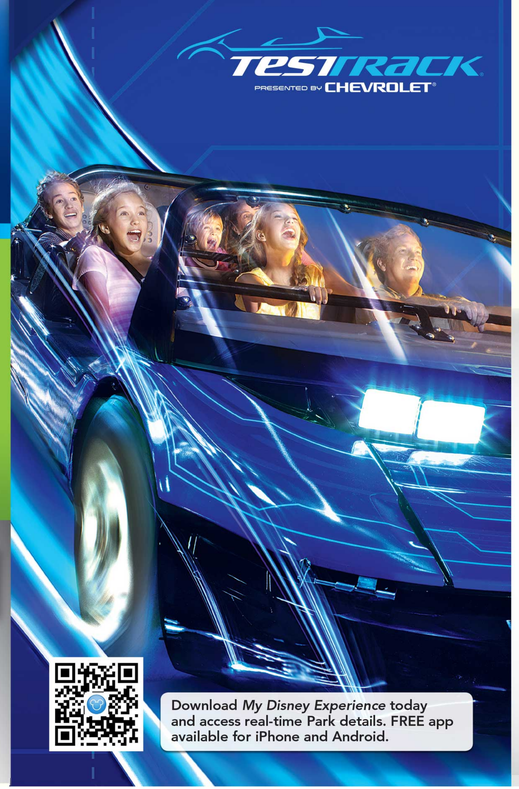
©Disney

English

GUIDEMAP

Let the Memories Begin

Epcot



Download *My Disney Experience* today and access real-time Park details. FREE app available for iPhone and Android.

Discover the Wonder

Disney Phineas and Ferb: Agent P's World Showcase Adventure
Presented by Verizon Join Agent P and find clues to thwart some of Dr. Doofenshmirtz's most daringly evil plots. In case you couldn't see through his disguise, Agent P is the wily secret-agent alter ego of Perry the Platypus, Phineas & Ferb's faithful pet in the animated Disney series. So pick up your "F.O.N.E." device (Field Operative Notification Equipment) wherever you see the Perry symbol, and then scour World Showcase for clues!

IllumiNations: Reflections of Earth Presented by SYLVANIA, a Siemens Company
Gather with your family around the World Showcase Lagoon to celebrate the past, present and future of Earth at this stunning fireworks show featuring mesmerizing technology. *See Times Guide.*

Excitement is in bloom!
March 6 to May 19, 2013
Discover dazzling gardens, high-energy entertainment, family fun and more at this spectacular springtime event. The *Epcot*® International Flower & Garden Festival presented by HGTV is brimming with special experiences for every age and interest. With thousands of plant types, hundreds of topiaries, and dozens of seminars and presentations, the Festival is the largest Theme Park event at *Walt Disney World*® Resort!

Be Thoughtful and Courteous Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two wheel scooters or Segways® is prohibited.

Don't Forget Your Times Guide! Pick up the weekly Times Guide to get additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically for fireworks preparation.

Disney's Wild About Safety® Tips
No stampeding.
Be aware, it's a jungle out there.
Watch over your herd.

Please look for the recycling containers throughout the Park and join us in our commitment to the environment.

Put it all in the palm of your hand.
Introducing My Disney Experience

Helpful Maps
Use GPS-enabled maps to help you get to all the fun in the Parks.

Attraction Info
Get the estimated wait time for a favorite attraction or find favorite characters.

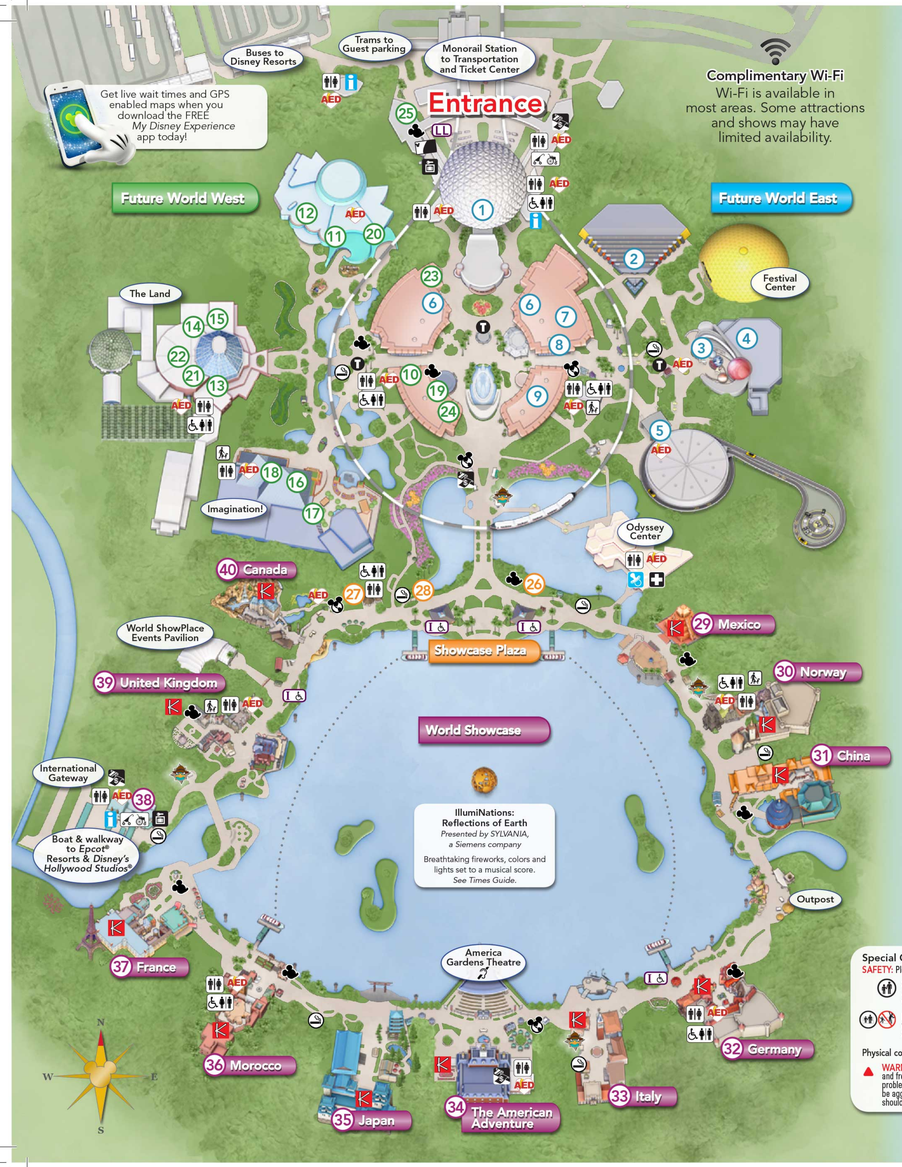
Download *My Disney Experience* for **FREE** today.

Available on the App Store

Android app on Google play

Dining Reservations
It's easy to reserve a meal at *Walt Disney World*® restaurants.

Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage not available everywhere. If you're under 18, get your parents' permission first. Apple, iPhone is a trademark of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google, Inc. ©Disney DP-13-25435



Future World East

1 **Spaceship Earth** Presented by Siemens HC Explore the history of communications, from the Stone Age to the computer age.

2 **Ellen's Energy Adventure** HC Take a multimedia romp through time and Ellen DeGeneres's subconscious. *45 minutes.*

3 **Mission: SPACE®** Presented by HP FP 44"/112 cm. CC AED Experience NASA-style training with a simulated space launch. Join the Orange Team for an intense journey or the Green Team for a milder mission. *Expectant mothers should not ride.*

4 **Advanced Training Lab** Further your astronaut training in this interactive play area.

5 **Test Track®** Presented by Chevrolet® FP S 40"/102 cm. CC AED Create your own virtual concept vehicle and put it through the paces on the exhilarating hills, hairpin turns and straight-aways of the Test Track circuit.

6 **Innoventions East & West** Imagine and invent in two pavilions housing interactive games and exhibits.

7 **The Sum of All Thrills™** Presented by Raytheon® 48"/122 cm. Innoventions East: Uncover your inner engineer as you design and customize your own thrill ride!

8 **Electric Umbrella** LD $ Angus burgers, chicken and freshly tossed salads. *Hosted by Coca-Cola®.*

9 **MouseGear** One-stop shopping destination for Disney Character gifts and Park souvenirs.

Future World West

10 ***Epcot* Character Spot** Meet Mickey and his pals in this cartoon setting!

11 **The Seas with Nemo & Friends®** HC Frolic with a cast of undersea characters in this attraction based on Disney•Pixar's "Finding Nemo."

12 **Turtle Talk With Crush** Engage in a real time Q-and-A with your favorite totally tubular turtle.

13 **Soarin'®** FP 40"/102 cm. CC AED Take flight as you hanglide above the breathtaking vistas of California.

14 **Living with the Land** Presented by Chiquita® FP HC Sail through the greenhouses of The Land Pavilion to see nine-pound lemons and more!

15 **The Circle of Life** RC Learn about conservation in this film featuring commentary from Timon and Pumbaa of "The Lion King." *20 minutes.*

16 **Journey Into Imagination With Figment** HC AED Follow Figment on this whimsical open-house tour of the Imagination Institute.

17 **Captain EO** RC CC AED Join Michael Jackson as he and his space crew bumble, sing and dance through a 3-D cosmic crusade.

18 **ImageWorks** Explore, experience and create in this interactive play area.

19 **Fountain View Ice Cream** S $ Sundaes, smoothies and hand-dipped ice cream. *Hosted by Edy's® Grand Ice Cream.*

20 **Coral Reef Restaurant** R LD $$ Seafood, steaks and more.

21 **Sunshine Seasons** BLD $ Seasonal soups, salads, sandwiches and desserts.

22 **Chip 'n Dale's Harvest Feast at The Garden Grill** R D $$ Character dining with Chip 'n Dale and friends. American cuisine.

23 **Art of Disney** Collectibles including framed artwork, sculptures and *VinyImation* figures.

24 **Club Cool** Exclusive Coca-Cola merchandise and complimentary samples of soft drinks from around the world. *Hosted by Coca-Cola.*

25 **The Gift Stop** Package Pickup.

Showcase Plaza

26 **Duffy the Disney Bear** Meet Mickey's world traveling teddy bear!

27 **Refreshment Port** LD $ Crispy chicken sandwiches, fried shrimp, ice cream and frozen drinks.

28 **Promenade Refreshments** LD $ Hot dogs, pretzels, soft-serve ice cream and beer.

World Showcase

29 Mexico

Gran Fiesta Tour Starring The Three Caballeros HC AED Discover the sights of Mexico and the antics of three feathered amigos on this boat ride.

San Angel Inn Restaurante R LD $$ Grilled beef, chicken, seafood and premium margaritas.

La Hacienda de San Angel R D $$ Roasted meat, chicken, seafood and premium margaritas.

La Cantina de San Angel LD $ Nachos, tacos, quesadillas, beer and margaritas.

La Cava del Tequila $ More than 120 tequilas and handcrafted margaritas. *Not on Disney Dining Plans.*

30 Norway

Maelstrom FP HC RC Take a mysterious boat ride through Scandinavian seascapes. *5-minute film finale.*

Princess Storybook Dining at Akershus Royal Banquet Hall R B $$ LD $$$ Character dining with Disney Princesses. American and Norwegian cuisine.

Kringla Bakeri Og Kafe S $ Pastries and sandwiches.

31 China

Reflections of China RC View the places and faces of the world's most populous country in this Circle-Vision film. *14 minutes.*

Nine Dragons Restaurant R LD $$ Chinese cuisine, wine and beer.

Lotus Blossom Café LD $ Egg rolls and orange chicken with rice.

32 Germany

Biergarten Restaurant R LD $$ Oktoberfest buffet with live entertainment. German cuisine.

Sommerfest LD $ Bratwurst, pretzels and desserts.

Karamell-Küche Freshly made caramel corn, caramel covered apples and strawberries. *Made with Werther's® Original Caramel.*

33 Italy

Tutto Italia Ristorante R LD $$ Pasta and fine Italian specialties.

Tutto Gusto Wine Cellar LDS $$ Italian wines and imported cheeses. *Not on Disney Dining Plans.*

Via Napoli Ristorante e Pizzeria R LD $$ Italian pastas, wood-fired pizzas, Piatti alla Parmigiana and tiramisù.

34 The American Adventure

The American Adventure RC Explore the past and future of America through film, music and *Audio-Animatronics®. 30 minutes.*

Liberty Inn LD $ Angus burgers, hot dogs, chicken and freshly tossed salads. *Hosted by Coca-Cola.*

Fife & Drum Tavern LD $ Turkey legs, frozen beverages and beer.

35 Japan

Teppan Edo R LD $$ Steak, seafood and chicken. Grilled in front of you by Teppan Chefs.

Tokyo Dining R LD $$ Sushi, Bento box, grilled items and traditional Japanese cuisine.

Katsura Grill LD $ Teriyaki, udon noodles, sushi, curry and Okonomi-yaki.

Kabuki Cafe S $ Shaved ice, edamame, Japanese snacks and frozen draft beer.

36 Morocco

Restaurant Marrakesh R LD $$ Beef, lamb and chicken dinners with a live belly dancing show.

Tangierine Café LD $ Chicken and lamb shawarma, wraps and salads.

37 France

Impressions de France RC Experience the grandeur and charm of the French countryside through film. *20 minutes.*

Chefs de France R LD $$ Onion soup, filet mignon and crème brûlée.

Monsieur Paul R D $$$ Roasted duck, lobster and soufflés.

Les Halles Boulangerie & Patisserie S $ Fresh baguette sandwiches, pastries and baked goods.

International Gateway

38 **World Traveler** Package Pickup.

39 United Kingdom

Rose & Crown Pub & Dining Room R LD $$ Steaks, fish and ale.

Yorkshire County Fish Shop LD $ Fish and chips, beverages and ale.

40 Canada

O Canada! RC View the very best Canada has to offer in this Circle-Vision 360 film. *14 minutes.*

Le Cellier Steakhouse R LD $$$ Steaks, pasta and seafood.

Special Considerations for Attractions

SAFETY: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

Physical considerations on designated attractions:

WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

LEGEND

Symbols on Map

Amenities

- Restrooms
- Companion Restrooms
- First Aid *Presented by Florida Hospital*
- Guest Relations
- ATMs *Presented by Chase*
- Automated External Defibrillators
- Smoking Locations
- Baby Care Center
- Stroller and Wheelchair Rentals
- Locker Rentals
- Service Animal Relief Areas
- *Disney PhotoPass℠* Service Sales Center
- Assistive Listening

Park Information

- Character Greetings
- *Disney Vacation Club®* Information Center
- Tips and Show Times
- Kidcot Fun Stops
- *Disney Phineas and Ferb: Agent P's World Showcase Adventure*
- *IllumiNations* Viewing for Guests with Disabilities
- Leave A Legacy Locator

Symbols in List

Attraction/Show Considerations

- FP Disney FASTPASS®
- S Single Rider Queue
- Physical Considerations
- Minimum Height Requirement
- May remain in wheelchair/ECV
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair
- Must transfer to standard wheelchair, and then to ride vehicle
- May be frightening for children
- AED Automated External Defibrillators
- RC Reflective Captioning

Devices Available at Guest Relations

- Assistive Listening
- HC Handheld Captioning
- CC Video Captioning
- Audio Description

Shopping

Dining

All dining locations listed accept the Disney Dining Plans unless otherwise noted.

R Reservations recommended. Call 407-WDW-DINE (939-3463).

B - Breakfast L - Lunch
D - Dinner S - Snack

$ = $14.99 and less per person
$$ = $15–$35.99 per person
$$$ = $36–$59.99 per person